

# COVID-19

## Marion duPont Scott Equine Medical Center

At the Marion duPont Scott Equine Medical Center, the health and safety of our clients and staff members is our top priority. The following outlines our patient drop-off policy.



When you arrive in the trailer parking lot, please call (703)-771-6800 for assistance.



Please remain with your vehicle and your horse.



An EMC team member will greet you in the trailer parking lot with permission forms and will take your horse into the facility for evaluation. Our staff member will be wearing a mask, and we ask that you do, too.



After your horse is evaluated, the veterinarian will discuss a plan for your horse's care with you by phone.



You will receive a phone call from a client service team member to obtain a deposit via one of our payment methods.



We accept credit card information over the phone, or you can access our online payment portal at: [emc.vetmed.vt.edu](https://emc.vetmed.vt.edu)



You will receive updates via phone, email, or text from your patient care team.



Your horse's discharge process will be discussed via phone, and any remaining balance will be collected prior to discharge from the hospital.



You may enter the building to use the restroom, but please return to your vehicle promptly. All clients must wear a mask when entering the building.

**#FlattenTheCurve.**

[vt.edu/ready](https://vt.edu/ready)

Source: CDC

\* According to Virginia Phase Two Guidelines

[emc.vetmed.vt.edu](https://emc.vetmed.vt.edu)

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